



## COVID SECURE STATEMENT - KEEPING YOU SAFE 08.02.21

### MEMBER INFORMATION FOR GUESTS STAYING AT PEELS RETREAT, WEYMOUTH 2021/2022

We know it's going to be another busy holiday season and want to reassure members that we are making sure all the necessary plans and procedures are in place to enable bookings and holidays to resume as quickly as possible.

The information below should provide you with details about how we will be operating this holiday season in response to Covid-19, including our enhanced cleaning protocol along with guidance and amended procedures for guests staying with us in 2021/22.

Further updates and information can be found on our website [www.wmpben.co.uk](http://www.wmpben.co.uk)

**We politely ask all members to please not travel to our holiday property if you are feeling unwell or displaying any signs of Covid 19. Please contact our office on 0121 752 4919 and we will discuss your options.**

#### **IF YOU DEVELOP SYMPTOMS OF COVID-19 WHILE ON HOLIDAY**

Should you or anyone in your party develop any symptoms whilst visiting our holiday property or receive a track and trace alert, please notify us immediately by calling the office on 0121 752 4919.

#### **ENHANCED CLEANING STANDARDS**

Our cleaning standards have always been exceptionally high & we want to give you the confidence that this will remain so. We have enhanced cleaning frequency of regular touch areas. This includes the regular cleaning of door handles & all touch points within Peel's Retreat.

Our cleaning service (after every guest changeover), now includes the use of chemicals specifically developed for killing any trace of the virus should an area of the property be contaminated. We will also be operating a deep clean of the property more often and have use of an electro-static sprayer which can coat the rooms in a solution that will also kill the Corona Virus.

In addition to your normal clean we will be;

- Sanitising the key and key safe
- Disposing of any open or loose food items

### **Dishwasher**

We ask our guests to ensure they have cleaned all items used for preparing food, cutlery, glasses and dinnerware on a hot cycle before leaving, or failing that all items are thoroughly hand washed using hot water prior to departure. Cleaning staff will not touch what has been washed so the next person handling will be the new guest.

### **Bed linen and towels**

Our bed linen and towels are replaced on every change over and for extra reassurance linen will be changed, even if it appears these beds have not been used. These are washed on a sanitising cycle so we have that covered too.

### **Hand sanitiser**

Anti-bacterial hand wash will be provided at our holiday home and will be replaced weekly for every change over. You may also wish bring your OWN supply of anti-bac hand wash and alcohol sanitiser and use it regularly during you stay.

### **THANK YOU**

On behalf of all of us here at West Midlands Police Benevolent Fund we wish you a very enjoyable and safe holiday. Thank you for your continued patience and understanding at this difficult time for all of us.

**The West Midlands Police Benevolent Fund Team**